

MD Annual State Performance Report

Victim Assistance Formula Grant Program

Reporting Period: [Oct 1, 2017 to Sept 30, 2018]

This aggregated data is self-reported by the grantees and subgrantees in each state/territory.

OVC VOCA Assistance Funds				
	2015-VA-GX-0036	2016-VA-GX-0066	2017-VA-GX-0071	2018-V2-GX-0032
Federal Award Amount	\$36,267,251.00	\$40,977,191.00	\$33,984,124.00	\$61,140,519.00
Total Amount of Subawards	\$35,104,373.00	\$31,197,639.00	\$0.00	\$0.00
Total Number of Subawards	228	94	0	0
Administrative Funds Amount	\$1,813,362.00	\$2,048,859.00	\$0.00	\$0.00
Training Funds Amount	\$0.00	\$0.00	\$0.00	\$0.00
Balance Remaining	(\$650,484.00)	\$7,730,693.00	\$33,984,124.00	\$61,140,519.00

Subgrantee Organization Type				
<small>The total number of subgrants represents all subgrants funded across all federal awards active during the reporting period. The number is not unique as there are subgrantee organizations that are continuously funded from each federal award.</small>				
Type of Organization	2015-VA-GX-0036	2016-VA-GX-0066	2017-VA-GX-0071	2018-V2-GX-0032
Government Agencies Only	50	27	0	0
Corrections	1	1	0	0
Courts	0	0	0	0
Juvenile Justice	1	0	0	0
Law Enforcement	7	3	0	0
Prosecutor	6	4	0	0
Other	35	19	0	0
Nonprofit Organization Only	176	67	0	0
Child Abuse Service organization (e.g., child advocacy center)	46	9	0	0
Coalition (e.g., state domestic violence or sexual assault coalition)	0	0	0	0
Domestic and Family Violence Organization	36	11	0	0
Faith-based Organization	0	2	0	0
Organization Provides Domestic and Family Violence and Sexual Assault Services	31	14	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	7	1	0	0

Office for Victims of Crime - Performance Measurement Tool (PMT)

Sexual Assault Services organization (e.g., rape crisis center)	7	7	0	0
Multiservice agency	42	18	0	0
Other	7	5	0	0
Federally Recognized Tribal Governments, Agencies, and Organizations Only	0	0	0	0
Child Abuse Service organization (e.g., child advocacy center)	0	0	0	0
Court	0	0	0	0
Domestic and Family Violence organization	0	0	0	0
Faith-based organization	0	0	0	0
Juvenile justice	0	0	0	0
Law Enforcement	0	0	0	0
Organization provides domestic and family violence and sexual assault services	0	0	0	0
Prosecutor	0	0	0	0
Sexual Assault Services organization (e.g., rape crisis center)	0	0	0	0
Other justice-based agency	0	0	0	0
Other agency that is NOT justice-based (e.g., human services, health, education)	0	0	0	0
Organization by and/or for a specific traditionally underserved community	0	0	0	0
Organization by and/or for underserved victims of crime (e.g., drunk driving, homicide, elder abuse)	0	0	0	0
Other	0	0	0	0
Campus Organizations Only	2	0	0	0
Campus-based victims services	2	0	0	0
Law enforcement	0	0	0	0
Physical or mental health service program	0	0	0	0
Other	0	0	0	0
Total Number of Subawards	228	94	0	0

*This number is not unique across fiscal years as there are subgrantee organizations that are funded from multiple federal awards.

Subaward Purpose				
A single SAR can select multiple purposes. Numbers are not unique				
	2015-VA-GX-0036	2016-VA-GX-0066	2017-VA-GX-0071	2018-V2-GX-0032

Office for Victims of Crime - Performance Measurement Tool (PMT)

A. Continue a VOCA-funded victim project funded in a previous year	180	51	0	0
B. Expand or enhance an existing project not funded by VOCA in the previous year	17	15	0	0
C. Start up a new victim services project	36	30	0	0
D. Start up a new Native American victim services project	0	0	0	0
E. Expand or enhance an existing Native American project	0	0	0	0

VOCA and Match Funds

A single SAR can select multiple service types. Numbers are not unique

	2015-VA-GX-0036	2016-VA-GX-0066	2017-VA-GX-0071	2018-V2-GX-0032
A.INFORMATION & REFERRAL	174	73	0	0
B.PERSONAL ADVOCACY/ACCOMPANIMENT	155	65	0	0
C.EMOTIONAL SUPPORT OR SAFETY SERVICES	158	68	0	0
D.SHELTER/HOUSING SERVICES	67	27	0	0
E.CRIMINAL/CIVIL JUSTICE SYSTEM ASSISTANCE	122	54	0	0
F. ASSISTANCE IN FILING COMPENSATION CLAIMS	153	85	0	0

Priority and Underserved Requirements

Priority Area	2015-VA-GX-0036	2016-VA-GX-0066	2017-VA-GX-0071	2018-V2-GX-0032
Child Abuse				
Total Amount	\$2,592,671.00	\$20,000.00	\$0.00	\$0.00
% of Total Federal Award	7.00 %	0.00 %		
Domestic and Family Violence				
Total Amount	\$4,073,671.00	\$3,099,446.00	\$0.00	\$0.00
% of Total Federal Award	11.00 %	8.00 %		
Sexual Assault				
Total Amount	\$1,415,303.00	\$2,575,856.00	\$0.00	\$0.00
% of Total Federal Award	4.00 %	6.00 %		
Underserved				
Total Amount	\$2,431,929.00	\$1,344,985.00	\$0.00	\$0.00
% of Total Federal Award	7.00 %	3.00 %		

Budget and Staffing

Staffing Information	2015-VA-GX-0036	2016-VA-GX-0066	2017-VA-GX-0071	2018-V2-GX-0032
----------------------	-----------------	-----------------	-----------------	-----------------

Office for Victims of Crime - Performance Measurement Tool (PMT)

Total number of paid staff for all subgrantee victimization program and/or services	2526.46	942.73		
Number of staff hours funded through this VOCA award (plus match) for subgrantee's victimization programs and/or services	126788.2535	14967.56		
Total number of volunteer staff supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	747.49	871.89		
Number of volunteer hours supporting the work of this VOCA award (plus match) for subgrantee's victimization programs and/or services	220917.125	179442.6		

AGGREGATED SUBGRANTEE PERFORMANCE MEASURE DATA

Victimization Type						
Victimization Type	Number of Subgrantees Indicating Intent to Serve This Victim Type	Number of Individuals Who Actually Received Services Based on a Presenting Victimization				
		Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Adult Physical Assault (includes Aggravated and Simple Assault)	53	4323	4563	3641	2815	3835
Adult Sexual Assault	1	1146	1360	1290	1261	1264
Adults Sexually Abused/Assaulted as Children	63	291	373	326	332	330
Arson	15	68	82	51	31	58
Bullying (Verbal, Cyber or Physical)	1	338	517	521	408	446
Burglary	18	592	725	1338	819	868
Child Physical Abuse or Neglect	2	1843	2059	2112	1834	1962
Child Pornography	46	25	50	52	56	45
Child Sexual Abuse/Assault	114	2582	2381	2492	2951	2601
Domestic and/or Family Violence	15	9165	10101	10156	9436	9714
DUI/DWI Incidents	13	142	102	91	64	99
Elder Abuse or Neglect	3	59	93	166	164	120
Hate Crime: Racial/Religious/Gender/ Sexual Orientation/Other (Explanation Required)	20	11	10	14	17	13
Human Trafficking: Labor	26	50	44	116	116	81
Human Trafficking: Sex	90	184	273	312	308	269
Identity Theft/Fraud/Financial Crime	20	208	501	1335	598	660

Office for Victims of Crime - Performance Measurement Tool (PMT)

Kidnapping (non-custodial)	17	15	9	11	16	12
Kidnapping (custodial)	18	7	10	8	8	8
Mass Violence (Domestic/International)	14	13	2	3	11	7
Other Vehicular Victimization (e.g., Hit and Run)	14	252	294	247	178	242
Robbery	22	1164	929	1864	1742	1424
Stalking/Harassment	54	507	519	497	489	503
Survivors of Homicide Victims	3	1882	1810	1527	1579	1699
Teen Dating Victimization	55	195	150	141	124	152
Terrorism (Domestic/International)	11	0	0	12	0	3
Other	2	3879	4983	3319	2545	3681

Special Classifications of Individuals

Special Classifications of Individuals	Number of Individuals Self Reporting a Special Classification				
	Quarter 1 Total	Quarter 2 Total	Quarter 3 Total	Quarter 4 Total	Per Quarter Average
Deaf/Hard of Hearing	55	60	67	114	185
Homeless	814	759	882	1026	2070
Immigrants/Refugees/Asylum Seekers	1145	1438	1444	1636	3284
LGBTQ	209	252	297	294	712
Veterans	46	85	112	75	178
Victims with Disabilities: Cognitive/Physical /Mental	970	2454	1307	1238	3526
Victims with Limited English Proficiency	3812	2596	2651	3328	12912
Other	2792	489	396	670	5247

General Award Information

Activities Conducted at the Subgrantee Level	Number	Percent
Total number of individuals who received services during the Fiscal Year.	122307	
Total number of anonymous contacts who received services during the Fiscal Year	7751	
Number of new individuals who received services from your state for the first time during the Fiscal Year.	80726	66.00 %
Of the clients who received services, how many presented with more than one type of victimization during the Fiscal Year?	12130	9.92 %
Number of individuals assisted with a victim compensation application during the Fiscal Year.	16808	

Demographics

Demographic Characteristic of New Individuals Served	Number	Percent
Race/Ethnicity		
American Indian or Alaska Native	102	0.13 %

Office for Victims of Crime - Performance Measurement Tool (PMT)

Asian	915	1.13 %
Black or African American	22257	27.57 %
Hispanic or Latino	15070	18.67 %
Native Hawaiian or Other Pacific Islander	314	0.39 %
White Non-Latino or Caucasian	18362	22.74 %
Some Other Race	1470	1.82 %
Multiple Races	837	1.04 %
Not Reported	8907	11.03 %
Not Tracked	12501	15.48 %
Race/Ethnicity Total		80735
Gender Identity		
Male	20075	24.87 %
Female	42504	52.65 %
Other	209	0.26 %
Not Reported	5955	7.38 %
Not Tracked	11992	14.85 %
Gender Total		80735
Age		
Age 0- 12	7642	9.47 %
Age 13- 17	6566	8.13 %
Age 18- 24	9640	11.94 %
Age 25- 59	30498	37.78 %
Age 60 and Older	4477	5.55 %
Not Reported	7357	9.11 %
Not Tracked	14555	18.03 %
Age Total		80735

Direct Services				
Service Area	# of Subgrantees That Provided Services in This Category	# of Individuals/Contacts Receiving Services	Specific Service	Frequency of Service
A. Information & Referral	119	81639	Enter the number of times services were provided in each subcategory.	0
			A1. Information about the criminal justice process	57107
			A2. Information about victim rights, how to obtain notifications, etc.	64314
			A3. Referral to other victim service programs	38427

Office for Victims of Crime - Performance Measurement Tool (PMT)

			A4. Referral to other services, supports, and resources (includes legal, medical, faith-based organizations, address confidentiality programs, etc.)	39228
B. Personal Advocacy/ Accompaniment	107	29309	Enter the number of times services were provided in each subcategory.	0
			B1. Victim advocacy/accompaniment to emergency medical care	2843
			B2. Victim advocacy/accompaniment to medical forensic exam	1137
			B3. Law enforcement interview advocacy/accompaniment	1840
			B4. Individual advocacy (e.g., assistance in applying for public benefits, return of personal property or effects)	16772
			B5. Performance of medical or nonmedical forensic exam or interview or medical evidence collection	2970
			B6. Immigration assistance (e.g., special visas, continued presence application, and other immigration relief)	3020
			B7. Intervention with employer, creditor, landlord, or academic institution	4278
			B8. Child or dependent care assistance (includes coordination of services)	1042
			B9. Transportation assistance (includes coordination of services)	6925
			B10. Interpreter services	4940
C. Emotional Support or Safety Services	107	38125	Enter the number of times services were provided in each subcategory.	0
			C1. Crisis intervention (in-person, includes safety planning, etc.)	19495
			C2. Hotline/crisis line counseling	17095
			C3. On-scene crisis response (e.g., community crisis response)	1122
			C4. Individual counseling	32889
			C5. Support groups (facilitated or peer)	6033
			C6. Other Therapy (traditional, cultural, or alternative healing; art, writing, or play therapy, etc.)	8106
			C7. Emergency financial assistance	1359
D. Shelter/ Housing Services	61	3626	Enter the number of times services were provided in each subcategory.	0
			D1. Emergency shelter or safe house	19798
			D2. Transitional housing	3812

			D3. Relocation assistance (includes assistance with obtaining housing)	1980
E. Criminal/ Civil Justice System Assistance	82	43174	Enter the number of times services were provided in each subcategory.	0
			E1. Notification of criminal justice events	24533
			E2. Victim impact statement assistance	8816
			E3. Assistance with restitution	6611
			E4. Civil legal assistance in obtaining protection or restraining order	4585
			E5. Civil legal assistance with family law issues	2644
			E6. Other emergency justice-related assistance	1333
			E7. Immigration assistance	3176
			E8. Prosecution interview advocacy/accompaniment	4073
			E9. Law enforcement interview advocacy/accompaniment	1087
			E10. Criminal advocacy/accompaniment	16107
E11. Other legal advice and/or counsel	7846			

ANNUAL QUESTIONS

Grantee Annually Reported Questions

Question/Option	Count
Were any administrative and training funds used during the reporting period?	
Yes	1
No	0
Did the administrative funds support any education activities during the reporting period?	
Yes	0
No	1
Number of requests received for education activities during the reporting period.	0
Number of people trained or attending education events during the reporting period.	0
Number of events conducted during the reporting period.	0
Did the grant support any coordination activities (e.g., with other service providers, law enforcement agencies) during the reporting period?	
Yes	0
No	1
Describe any program or educational materials developed during the reporting period.	
N/A	

Describe any planning or training events held during the reporting period.

N/A

Describe any program policies changed during the reporting period.

N/A

Describe any earned media coverage events/episodes during the reporting period.

N/A

Describe any coordinated responses/services for assisting crime victims during the reporting period.

N/A

Please discuss the major issues in your state that either assist or prevent victims from receiving assistance during the reporting period.

Major issues that hinder victim assistance programs in assisting crime victims in filing for compensation benefits and in understanding state victim compensation eligibility requirements varies by county and jurisdiction. Some law enforcement are better than others at notifying victims about compensation, and about working with victim advocates who then notify and work with victims. Follow up is often a big issue as well. Many victims receive information about compensation, but do not follow up. This lack of follow up could be the result of issues ranging from trauma caused by the victimization or lack of understanding of the process. The Governor's Office of Crime Control & Prevention utilizes Maryland's Statewide Victim Services Needs Assessment as a tool to identify areas GOCCP can give priority attention in its efforts to promote access to victim services, especially for the underserved, while executing the goals of federal grants awarded to Maryland. This Assessment was developed with the input and support from numerous organizations and individuals. The contributions of Victim Services Organizations (VSOs) and criminal justice professionals were instrumental to conducting and completing this assessment of all of the participants. After analyzing the interview comments and VSO participant responses, the project team concluded that the main impediment to accessing victim services is transportation. Improving transportation was the number one recommendation by respondents for improving accessibility to services by crime victims. The primary source of transportation to service provider sites include the bus system (86.6%), taxi (76.1%), and own vehicle or family/friend assistance (74.6%). Respondents overwhelmingly indicated paid transportation or travel vouchers would enhance service accessibility for crime victims. Respondents also indicated transportation issues are also a huge barrier and the greatest reason why crime victims are unable to follow through with services. Another barrier centered on the lack of various forms of housing. The lack of available and affordable housing forces victim service providers to often turn away or delay services to victims often forcing the victim back into an at-risk environment. One service provider interviewee stated that of the 900 individuals who requested shelter, only one-third could be accommodated due to space. Because of the unique needs of certain victims, as in the case of human trafficking, transitional housing or shelters can often cause additional stress to the victims rendering the available resources (transitional housing or shelters) ineffective. Other emerging issues impacting crime victim services within the State are:

- Homicide rates for Baltimore City continue to increase.
- Spikes in homicides have impacted victims financially and many do not have life insurance. Victims have complained about the lack of funeral assistance offered by the State and the unwillingness of funeral directors to provide any form of assistance.
- A dramatic increase in the number of opioid overdoses.

Please describe ways that your agency promoted the coordination of public and private efforts within the community to help crime victims during the reporting period.

The Office continues to administer funding to a majority of victim service providers in the State of Maryland. This allows a more coordinated effort between stakeholders and the Office to determine where the priorities of services are so that funds can be best targeted toward the needs that are most pressing within the State. The Office provides a one stop shop to victim service programs to better leverage scarce resources, identify and better form partnerships, and eliminate program and reporting duplication. The Office continues to give special emphasis to those organizations who demonstrate a record of providing effective services to victims of sexual assault, domestic violence, child abuse, and underserved populations; especially with the support and approval of its services by the community. The Office continues to assist programs that expand or enhance services provided to underserved populations such as Bilingual support staff to better communicate with victims with limited English proficiency, cultural specific victim services, and those victims identifying as LGBTQ. Moreover, the Office will continue to support services to children and victims living in rural areas through innovative approaches and outreach such as brochures and other printed materials in multiple languages placed strategically throughout the area(s) they serve to include law enforcement, hospitals, courts, doctors' offices, and library. The Office continues to support emergency shelter programs with supportive services in place as well as those who have a strong referral base. The Office will continue to collaborate with the Maryland Network Against Domestic Violence (MNADV) on the identification of services and state-wide trainings initiatives for frontline staff on building assessment and referral skills. The Office and MNADV continues to collaborate through participation on the Governor's Family Violence Council and the State Board of Victim Services to provide the Governor with timely and accurate information

Office for Victims of Crime - Performance Measurement Tool (PMT)

on family violence with recommendations through legislation that will reduce and eliminate abusive behaviors. The Office will continue collaboration with the Maryland Coalition Against Sexual Assault (MCASA) who serves as the State's sexual assault coalition and represents all sexual assault programs to identify gaps in services to this specific population. With the coordination of both MNADV and MCASA, the Office is better equipped in focusing funding efforts. The Family Violence Council Coordinator, housed at GOCCP, attends monthly meetings with the Council Members to include the Maryland Network Against Domestic Violence (MNADV) to discuss gaps in services, current projects, and funding needs. This Board comprises representatives from all geographic regions of the State therefore; the Network is able to address the needs of rural as well as suburban and urban populations. The FVC Coordinator is present to participate in discussions of issues related to the distribution of funds within the State.

Please describe any notable activities at the grantee level during the reporting period that improved delivery of victim services.

The Office remains the State Administering Agency for most victim service programs in the State of Maryland. It provides the ability to coordinate funding throughout the State consistent with the desires of the stakeholders and allows the Office to examine gaps in services as provided through various contacts with the organizations that are funded. Improve Victim Services for Maryland Residents Victims of crime play a vital role in the criminal justice system. Maryland's programs and policies should acknowledge that victims have the right to information, the right to be present and provide input, the expectation of being treated with dignity and respect, and the right to receive restitution. In partnership with our federal, state, and local stakeholders, the Governor's Office of Crime Control & Prevention (Office) strives to ensure victims are afforded these rights at each stage of the criminal justice system. Within the State of Maryland, various victim service-related boards and councils were created, as well as workgroups to provide services to victims in need. Governor Larry Hogan announced the administration's Justice for Victims Initiative, a series of proposals to help prevent future victims of crime, protect Maryland's most vulnerable citizens, and stop repeat offenders. The Justice for Victims Initiative includes proposed legislation that will help prevent repeat sexual predators, protect victims of human trafficking, provide transitional housing for victims of crime, and toughen penalties for repeat drunk drivers. The proposals announced by Governor Hogan build on a strong record of protecting and supporting victims of crime in Maryland. During the 2016 legislative session, the Hogan administration worked closely with the legislature to enact the Justice Reinvestment Act, a landmark criminal justice reform law that includes key provisions to strengthen victims' rights, including reforming the restitution system to ensure offenders repay victims for financial losses caused by their crimes. Governor Hogan's Justice for Victims Initiative includes: Repeat Sexual Predator Prevention Act of 2017: Governor Hogan announced this bipartisan measure, modeled after legislation put forward by Senator Brochin during the 2016 legislative session, which will allow courts to admit evidence of a defendant's prior history of sexual assault convictions during prosecution for subsequent sexual offenses. Data shows that many sexual predators follow patterns of behavior, and this proposal will ensure that prosecutors have the tools needed to bring these criminals to justice. Protecting Victims of Sex Trafficking Act of 2017: This proposed legislation will further define sexual abuse to include sex trafficking, regardless of whether the sexual abuse was committed by a parent or any other person who has responsibility for supervision of a child. Current law requires local agencies to have evidence of an alleged offender's relationship to a victim in order for law enforcement to investigate – this legislation will give authorities the ability to more effectively prosecute sex traffickers. Transitional Housing Assistance Program: Governor Hogan announced that the administration is directing up to \$5 million in new funding resources to provide up to one year of transitional housing assistance for victims of crime, many of whom face homelessness as a result of becoming isolated from support networks. This program will be coordinated by the Governor's Office of Crime Control & Prevention, the Maryland Department of Human Resources, and the Maryland Department of Housing & Community Development. Repeat Drunk Driving Offenders Act of 2017: During the 2016 legislative session, Governor Hogan signed "Noah's Law," which requires ignition interlock devices for anyone convicted of drunk driving in Maryland. The proposal announced today would make drunk driving a felony offense for those with three or more prior convictions, as well as for any offender convicted of causing a death or a life-threatening injury on a second or subsequent offense. Impaired driving crashes account for one-third of all traffic-related fatalities in the state, but the current maximum sentence is three years in prison, regardless of repeat offenses. See attachment

Please discuss each priority (i.e., child abuse, domestic assault, sexual assault, and underserved) in which VOCA funds have been used to assist crime victims during the reporting period

Child Abuse - The Baltimore Child Abuse Center, Inc.'s Multidisciplinary Response to Child Sexual Abuse program assists in developing and implementing strategies specifically intended to provide assistance to victims of crime in the State of Maryland. The program provides core intervention services for alleged victims of child sexual abuse when abuse is reported and for follow-up family advocacy services. Services include forensic interviews, medical exams and victim support/case management services. These comprehensive services aid law enforcement and child protective services with providing a single point of contact for victims that optimizes the investigation process. Program funds provide salary support. BCAC promotes collaborations in many different ways, including conducting quarterly stakeholder calls and frequently hosting events for partners and victim service providers, participating on multiple local and statewide committees, task forces and other working groups, and establishing and strengthening partnerships with local partners and victim service providers to enhance the service delivery provided to BCAC clients. Some events hosted by BCAC include hosting an access to mental health symposium. Over a dozen

local mental health treatment providers and other vested individuals from Baltimore City attended to discuss the lack of parent/caregiver participation in mental health treatment for their children. The event was hosted by the Executive Director of the National Children's Advocacy Center and welcomed the Director of Mental Health from the Chicago CAC to discuss her experiences in successfully addressing similar issues at her CAC. The event was highly successful, the group identified barriers to access and brainstormed ways BCAC and providers could work together to improve linkages, as well as, set the stage for future meetings to dig deeper into the issue. BCAC consistently shows their commitment to their cause and expanding services throughout the State of Maryland. Domestic Violence - The Mid-Shore Council on Family Violence's Economic Empowerment Victim Services Project (MSCFV) assists in developing and implementing strategies specifically intended to provide assistance to rural victims of domestic violence on the Eastern Shore of Maryland. Empowerment Attorneys provide legal representation in Consumer Law cases so victims can financially restore themselves, minimize expenses and protect assets. In-addition, MOU established partners provide additional pro bono legal services to crime victims. Program funds provide salary support, contractual services, equipment, travel, and operational expenses. Sexual Assault - The Howard County General Hospital's (HCGH) Sexual Assault and Interpersonal Violence Intervention Program exists specifically to provide direct service to victims of sexual assault and interpersonal violence in the State of Maryland. The program provides crisis intervention, forensic evaluation, counseling, support with volunteer accompaniment, and referral for services to both adult and child victims which include vulnerable and underserved populations. The program also focuses on staff training to increase competency in identifying victims while being cared for at the hospital. The hospital has sustained a 24-hour call schedule for Maryland Board of Nursing certified adult/adolescent and pediatric forensic nurse examiners to respond to victims' needs. Under the direction of a forensic nurse examiner coordinator, the forensic nurse examiners (FNEs) have consistently responded to calls from the hospital's Emergency Department to care for adult and child primary and secondary victims of sexual assault. As the only designated resource for emergent care for sexual assault in Howard County, HCGH is committed to providing timely, compassionate, and high quality forensic nursing care services to these victims. A strong, experienced, and consistent leadership supports seasoned FNEs to ensure that consistent standards of practice for evidence collection are practiced and maintained. Program funds provide contractual personnel, personnel, and training support. Underserved- The Women's Law Center of Maryland's Legal Services for Crime Victims of DV/SA project offers legal immigration representation to foreign-born victims of domestic violence, sexual assault, intimate partner stalking, and trafficking primarily in Baltimore City, Baltimore County and Carroll County. The overarching goal is to achieve safety for victims. This goal is accomplished by providing victims with free legal assistance in the immigration process and the civil protective order process to ensure effective access to the courts and positive legal outcomes that maximize their safety. The program provides assistance to victims to obtain legal resident status, and work legally in the United States in addition to free legal representation in protective order hearings. See attachment

Please briefly describe efforts taken to serve Victims of Federal crime during the reporting period.

Statewide Anti-Human Trafficking Director The Office continues to build on existing systems and collaborate with service providers to produce a broad and coordinated response to human trafficking in the State of Maryland. Governor Larry Hogan announced Maryland's first Anti-Human Trafficking Director. This position, which is housed within the Governor's Office of Crime Control and Prevention, is responsible for coordinating supportive services for victims, as well as enforcement activities relating to human trafficking. As part of a series of initiatives to combat human trafficking in Maryland, Governor Hogan also announced a new Crime Research and Innovation Center; strengthened data collection; an updated identification protocol; \$5 million in funding for anti-human trafficking efforts; and legislation to categorize felony human trafficking as a violent crime. Maryland Crime Victims' Rights Conference Governor Larry Hogan welcomed hundreds of individuals who provide services and support to Marylanders who have been victims of crime at the second statewide Maryland Crime Victims' Rights Conference in Ellicott City. The daylong conference, sponsored in part by the Governor's Office of Crime Control & Prevention, provided opportunities for law enforcement officers, prosecutors, victim service providers, nonprofit organizations, and health department officials to learn about new methods to apply a victim-centered approach to every aspect of the criminal justice system in Maryland. The Maryland Crime Victims' Rights Conference provided opportunities to listen, learn, and network with speakers and peers about all emerging victims' issues and solutions. This Administration is committed to helping these individuals rebuild, and creating a criminal justice system that does not exclude crime victims, and holds those who inflict harm accountable for their actions. During the conference, nine workshops were offered to conference attendees on subjects including human trafficking investigations, housing, domestic violence, child sex trafficking, adversity in childhood, law enforcement, and cyber crimes, among others. Grant Projects The Governor's Office of Crime Control & Prevention supports efforts for victims of Federal crimes. VOCA projects allow for the development of policies and protocols regarding victim identification, service response and data collection, and building capacity for a stronger statewide response to human trafficking. Grant funds support personnel, operating & travel expenses, equipment, and training. The following programs are initiatives funded with the victims of Crime Assistance Fund: The Maryland Coalition Against Sexual Assault (MCASA) – Sexual Assault Legal Institute (SALI) Victims of Sex Crimes Assistance (VOCA-VOSCA) program provides legal services to adult and child survivors of state and federal sex crimes throughout the State of Maryland and provides policy support and coordination to programs working with victims of human sex trafficking. The program provides emergency legal services necessary to stabilize victims' lives after victimization and protection of crime victims' rights to help survivors understand and participate in the criminal justice system. The program includes underserved victims. including non-English speaking victims and children. VOCA grant funds provide salary support for

Office for Victims of Crime - Performance Measurement Tool (PMT)

staff attorneys, and travel expenses. The Women's Law Center's Multi-Ethnic Domestic Violence Project (MEDOVI) serves any person who has experienced intimate-partner violence, including stalking and sexual assault, and who is seeking emergency protection through the court system, or immigration status independent of their abuser. MEDOVI additionally represents victims of sex trafficking. MEDOVI provides legal immigration-based representation to foreign-born victims of domestic violence, intimate partner stalking, sexual assault, and sex trafficking. The free legal services, information, and advice provided by MEDOVI helps victims obtain legal status without the need for sponsorship by their abusers, which in turn allow them to remain independent and to work legally in the United States. VOCA grant funds provide salary support.

Please identify any emerging issues or notable trends affecting crime victim services in your state during the reporting period.

The Governor's Office of Crime Control & Prevention is Maryland's designated state administering agency for the Federal Victims of Crime Act (VOCA) grant program. Beginning in 2009, GOCCP received Maryland's VOCA award to fund direct services to victims of crimes. With an influx of funding being made available to victims of crime in the State of Maryland, the office sought services through an outside vendor to look deeper into services provided to victims of crime through a victims' needs assessment. Victim Service Providers throughout the State assisted with the assessment to help determine any gaps in services as well as assist in developing a comprehensive approach to funding, strategic planning, crime data analysis, best practices, research, and results-oriented customer service in order to reduce unmet needs and service gaps. Results of the needs assessment along with concerns reported through quarterly reports would help coordinate funding priorities for the current funding year. The needs assessment, in particular, outlined emerging issues throughout the State. Improving transportation was the number one recommendation by respondents for improving accessibility to services by crime victims. The primary source of transportation to service provider sites include the bus system, taxi, and own vehicle or family/friend assistance. Respondents overwhelmingly indicated paid transportation or travel vouchers would enhance service accessibility for crime victims. Respondents also indicated transportation issues are also a huge barrier and the greatest reason why crime victims are unable to follow through with services. The Eastern Shore is predominantly rural and the transportation system is primarily highway. Southern Maryland has a lot of agricultural land with green space between widely spaced towns. Transportation is primarily automobiles with a limited system of fixed bus routes. The Washington-Baltimore metro area has a larger variety of transportation options but also has the added strain of population growth and density. Another continuing area of concern centered on the lack of various forms of housing. The lack of available and affordable housing forces victim service providers to turn away or delay services to victims often forcing the victim back into an at-risk environment. Because of the unique needs of certain victims, as in the case of human trafficking, transitional housing or shelters can often cause additional stress to the victims rendering the available resources (transitional housing or shelters) ineffective. Lastly, the changing demographics of Maryland has created emerging needs for victim service providers to adapt to, as well as, be able to provide effective services and resources. As such, the continuous growth of the documented and undocumented population and the victim service providers' capacity to effectively provide services and resources has reached critical mass. The Needs Assessment captured responses from victim service providers who mentioned that the immigrant/undocumented immigrant population is the largest group they serve and that there is a great need for interpreters and Spanish speaking counselors and advocate. The growth of communities where English is not the primary language seems to exceed the capability to provide sufficient bilingual services. The inability to support these groups effectively hinders the capability of victim service providers to identify crime victims or discover new/emerging victim of crimes needs. These challenges limit outreach and public awareness opportunities to address such emerging crimes.

Please briefly outline any staffing retention issues that your victim assistance program has and why these issues may occur during the reporting period.

The Governor's Office of Crime Control and Prevention did not experience any staffing retention issues within our victim assistance program during the reporting period.

Please explain your state process to publicize its victim assistance funding for services to victims of crime during the reporting period.

The Office recognizes the importance of notifying victim service providers of available funding provided to them. Therefore, our office offers several outlets where available funding is presented. The grant management system (GMS) is an online grant award tracking system where sub-grantees gain access to submit applications for available funds, submit quarterly programmatic and financials, submit modification to the budget, as well as upload any documents necessary to promote the success of their project. All correspondents related to the project between the administering agency and sub grantee are logged here as well. Essentially, the GMS is the "hub" for grant management. The HOME Page of the GMS identifies all funding sources available, provides the Notice of Funding Availability; otherwise known as the solicitation for funding, and applicable due dates. A general overview of the available funding source provides a snapshot of who is eligible to apply and what the project goal is. The office also provides available funding through their website located at <http://goccp.maryland.gov/grants/> under the "Programs currently accepting applications" heading. Press Releases and social media also acknowledge available funding through our office. Lastly, Program Managers send out notifications to sub-recipients in each County when funds are available and for what purpose.

Please explain how your state is able to direct funding to new/underserved populations during the reporting period.

As part of a substantial increase in the Victims of Crime Act funding over the last several years, GOCCP had the opportunity to make significant improvements in victim assistance services as well as the responsibility to do so in an accountable and transparent manner. As Maryland effectively manages a sizable increase, it is imperative that funds be sustained in providing essential services. Much of the VOCA funding was used for expansion and targeted projects to assist underrepresented populations of high need. Although sustaining existing projects is important, new projects were awarded as well. To ensure that funding is allocated in an equitable manner, the Governor's Office of Crime Control & Prevention utilized Maryland's Statewide Victim Services Needs Assessment to determine the priorities of our sub-recipients so that we are able to best target funding toward needs that are most pressing. The Assessment is used as a tool to assist us to strategically plan and determine our priority funding needs for the grant application cycle. The Needs Assessment requirements included:

- Identifying the types of services crime victims currently receive and assess the effectiveness and efficiency of such services.
- Identifying gaps in services, the impediments to provide services and the characteristics that hinder more effective services.
- Identifying new needs related to changing demographics or populations (e.g., human trafficking, LGBTQ, non-English speaking populations, hospital-based violence intervention, ethnic minorities, etc.).

As a result of the Statewide Victim Services Needs Assessment, the Governor's Office of Crime Control & Prevention identified the following:

- What type of victim services are provided within the community and how accessible are these services (e.g., hours, location, language capacity, etc.)?
- Are non-traditional service providers and community members familiar with issues being addressed by the State of Maryland? If so, how familiar are they?
- What are some training needs that should occur for service providers in the State of Maryland?
- Which organizations, current and new, are currently working with victims who are also being (trying to be) helped by the State of Maryland?
- Gap analysis of unmet needs in populations and geographical areas.

The needs assessment was finalized June 2016. The final report allowed GOCCP to:

- Determine gaps in services
- Use findings to accomplish goals & objectives
- Present findings to key stakeholders & distribute to victim service providers
- Administer funds to underserved areas
- Apply funding to identify areas of expansion within VOCA Assistance Program Rule for elder abuse, housing, and legal services
- Fund projects geared toward the development of Automated Information Systems (case tracking, data case management, victim notification)
- Update infrastructure (repair, renovation or rehabilitation of physical facilities or infrastructure, purchase of equipment or furniture, Americans with Disabilities Act (ADA))
- Support training and technical assistance initiatives
- Expand victim services to include school shootings, financial crimes, fraud, survivors of homicide, Lesbian, Gay, Bisexual, Transgender, Questioning (LGBTQ), disabled persons, members of racial or ethnic minorities, gang violence)
- Focus on human trafficking programming
- Apply funding to hospital-based violence intervention programs - a network of programs that work with young victims of violence, particularly young males of color

GOCCP Strategic Planning Created by Executive Order, the Office has a three-year Comprehensive State Crime Control & Prevention Plan which is updated annually. This Plan contains five objectives, one of which is to "Improve Victim Services for Maryland Residents." Additionally, the Office also staffs the Maryland State Board of Victim Services and the Governor's Family Violence Council. The Boards and Council, as well as the STOP Implementation Plan, informed the Comprehensive State Crime Control & Prevention Plan objective to "Improve Victim Services for Maryland Residents" and incorporate strategies to assist victims in achieving self-sufficiency, improve victim safety, and ensure victims and the community are aware of resources. Improve Victim Services for Maryland Residents

Victims of crime play a vital role in the criminal justice system. Maryland's programs and policies should acknowledge that victims have the right to information, the right to be present and provide input at criminal justice proceedings, the right to be heard in the criminal justice process, the expectation of being treated with dignity and respect, and the indispensable right to receive restitution. It is our goal to assist crime victims in finding safety and self-sufficiency while ensuring both victims and the community are aware of their rights and the services afforded to them.

Please explain how your program is able to respond to gaps in services during the reporting period.

The Governor's Office of Crime Control & Prevention is Maryland's designated state administering agency for the Federal Victims of Crime Act (VOCA) grant program. Beginning in 2009, GOCCP received Maryland's VOCA award to fund direct services to victims of crimes. With the influx of funding being made available to victims of crime in the State of Maryland, the office sought services through an outside vendor to look deeper into services provided to victims of crime through a victims' needs assessment. Victim Service Providers throughout the State assisted with the assessment to help determine any gaps in services as well as assist in developing a comprehensive approach to funding, strategic planning, crime data analysis, best practices, research, and results-oriented customer service in order to reduce unmet needs and service gaps. Results of the needs assessment along with concerns reported through quarterly reports helped coordinate funding priorities for FY 2016. The needs assessment, in particular, outlined emerging issues throughout the State. Moreover, the increase in VOCA funds allowed applicants to seek additional methods for reaching out to victims of crime (ie. social media, billboards, advanced technology) and allow more focus on new populations who are without doubt in needs of services. With that said, applicants applied for what they needed; prioritizing their needs budget-wise based on project goals and objectives. Strategic Plan Development A participatory planning process was used to develop this strategic plan for enhancing and expanding victim services in Maryland. The fact-finding methodology included the use of focus groups, a mail survey, and baseline research. Reports on the focus group and mail survey findings are included as appendices in the complete strategic plan. The Strategic Planning Team acknowledged that due to the economic downturn the Victim Service Category has seen an increase in services needed. Historically, requests for this

Office for Victims of Crime - Performance Measurement Tool (PMT)

category far exceed the category allotment. Discussions centered on creative ideas that would have the most impact with the least disruption to victims. The team strongly supported programs that center around core services, enhanced and culturally sensitive services to include: transitional housing, transportation, legal representation, services to underserved populations, such as non-English speaking, and to provide culturally competent and bilingual victim service staff, such as Victim Advocates, Counselors and/or Hotline Coordinators.

- Maintain domestic violence & sexual assault core services
- Enhance culturally sensitive services to include all populations regardless of sexual orientation, gender identity, race, ethnicity, and/or religion (Lesbian, Gay, Bisexual, Transgender, Questioning (LGBTQ), Limited English Proficiency, Multi-ethnic, Latino/Hispanic, Black, Immigrant/Refugee)
- Hospital-Based services that ensure immediate crisis services to Victims (including referral to community based-programs)
- Provide long-term support for victims (including housing, transportation and transitional support)

- Ensure victims confidentially
- Provide civil legal representation
- Provide trauma informed care (including services and training)
- Developing and promoting state, local, or tribal legislation and policies that enhance best practices for responding to domestic violence, dating violence, sexual assault, and stalking
- Developing, implementing, or enhancing Sexual Assault Response Teams, or other similar coordinated community responses to sexual assault
- Developing and strengthening policies, protocols, best practices, and training for law enforcement agencies and prosecutors relating to the investigation and prosecution of sexual assault cases and the appropriate treatment of victims.

Please list and explain any outcome measure(s) that are reported to the governor, legislature, or other state entity during the reporting period.

Pursuant to the 2018 Joint Chairmen's Report - the Governor's Office of Crime Control and Prevention (Office) must submit a report to the budget committees with regards to expending the Victims of Crime Act (VOCA) program grant funds. Specifically, the Office must submit a report to the budget committees by December 1, 2018, as it relates to: 1. Efforts made by the Office to ensure VOCA funds are fully expended; 2. Whether and how the Office communicates with victim services programs to provide guidance with regards to how much funding to apply for, such as ranges of awards anticipated; 3. Number of victims of domestic violence, sexual assault, and child abuse who are unrepresented in family law court proceedings (includes divorce and custody cases); and 4. Whether and how the Office involved the Judiciary's Access for Justice Department and the State domestic violence and sexual assault coalitions in an effort to ensure funds are fully expended. Additionally, Maryland understands the reporting requirements for VOCA, and specifically that the requirements include quarterly submissions through the OVC on-line Performance Measurement Tool (PMT). Accurate reporting in the PMT, as well as the Governor's Office of Crime Control & Prevention's (GOCCP's) required programmatic reports, will ensure that Maryland is in compliance with Maryland's data reporting requirement to collect information on VOCA sub-grantee program activities. Data is the common thread that runs through our strategy for crime control and prevention in Maryland. The management of data to enable data-driven decisions is a complex but necessary effort in order to develop, implement, and measure the impact of initiatives meant to increase public safety in Maryland. These same concepts can also be implemented by agencies in the field to more effectively accomplish their goals and to make a safer Maryland. This goal will be reached by emphasizing the use of outcome based performance measures. To ensure the best use of resources and understand the impact programs have on increasing the safety of Maryland citizens and visitors, GOCCP will continue to implement outcome based performance measures on all grant funds administered including VOCA. These same measures will be used to direct future programming and identify priority investment areas. GOCCP is committed to using multiple tools to measure VOCA applicant success including the federal PMT and GOCCP's outcome based performance measures to ensure that scarce resources are allocated in order to maximize efficiency and operational impact. Performance Measurement The GOCCP's performance measure data collected will vary and be dependent on the type(s) of programs funded. Examples of performance measure data collected could include:

- How many child abuse cases were investigated?
- How many victims of elder abuse were referred to victim service assistance (i.e. legal counseling/emergency housing/mental health treatment)?
- How many victims were served by a law enforcement-based victim advocate?
- How many children were screened for Adverse Childhood Experiences?

GOCCP has assigned the VOCA Program Monitor as the primary point of contact for all Performance Measurement Tool (PMT) reporting issues and compliance. To ensure all relevant data is being collected, the VOCA Program Monitor has provided training to sub-grantees on the OVC performance measures and provides technical assistance on a consistent basis. The VOCA Program Monitor is also responsible for reviewing the data submitted by the sub-grantees and assessing the accuracy of the data. Special Conditions are added to all VOCA awards regarding PMT reporting requirements, login procedures, and report timelines. It is mandatory that all of the required data requested via the PMT is being submitted by our sub-grantees, of which, GOCCP is responsible for data review. Delinquent sub-grantees are contacted immediately and technical assistance is provided to aid with completion. Data Reporting Requirements Progress and Performance Measure Reports are tools used to monitor how well a program is meeting its goals and objectives. GOCCP's use of these measures is to assess program performance and document what was achieved with the awarded funds. GOCCP uses two types of programmatic reports to determine progress: Performance Measure Report (quantitative measures); and Progress Report (qualitative measures). Progress Report and Performance Measure questions are assigned to a sub-recipient before the grant is awarded. All award packages include a copy of the Progress Report and Performance Measure questions. The sub-recipient is then expected to tailor their data collection to answer the questions. GOCCP requires Sub-Recipients to submit quarterly Progress Reports and Performance Measure reports on January 15th, April 15th, July 15th, and October 15th through our Grants Management System. The same due dates are in place for VOCA PMT.

