

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2017 - September 30, 2018

GRANTEE INFORMATION

ORGANIZATION NAME: California Victim Compensation And Government Claims Board

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:	13,146
Q2: Jan-Mar 2018:	12,998
Q3: Apr-Jun 2018:	12,803
Q4: Jul-Sep 2018:	13,019
Annual:	51,966

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:	10,406
Q2: Jan-Mar 2018:	10,998
Q3: Apr-Jun 2018:	10,440
Q4: Jul-Sep 2018:	10,901
Annual:	42,745

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	70	89	84	85	328
Asian	235	326	264	258	1083
Black or African American	1166	1329	1197	1460	5152
Hispanic or Latino	3702	5029	4495	4526	17752
Native Hawaiian or Other Pacific Islander	51	46	40	42	179
White Non-Latino or Caucasian	1580	1948	1823	2044	7395
Some Other Race	65	103	79	80	327
Multiple Races	160	253	269	329	1011
Not Reported	3377	1875	2189	2077	9518
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	10406	10998	10440	10901	42745
B. GENDER					
Male	4064	4126	6604	4089	18883
Female	6268	6841	3790	6787	23686
Not Reported	74	31	46	25	176
Not Tracked	0	0	0	0	0
Gender Total	10406	10998	10440	10901	42745
C. AGE					
Age 0- 12	1936	2917	1962	2949	9764
Age 13- 17	677	997	597	1095	3366
Age 18- 24	655	1055	867	1015	3592
Age 25- 59	2884	4320	4495	4377	16076
Age 60 and Older	291	457	458	447	1653
Not Reported	3963	1252	2061	1018	8294
Not Tracked	0	0	0	0	0
Age Total	10406	10998	10440	10901	42745

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2018:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2018:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2018:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017: 13,164

Q2: Jan-Mar 2018: 13,161

Q3: Apr-Jun 2018: 12,957

Q4: Jul-Sep 2018: 13,152

Annual: 52,434

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017: 10,653

Q2: Jan-Mar 2018: 14,397

Q3: Apr-Jun 2018: 13,699

Q4: Jul-Sep 2018: 11,628

Annual: 50,377

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017: 1,209

Q2: Jan-Mar 2018: 2,094

Q3: Apr-Jun 2018: 1,722

Q4: Jul-Sep 2018: 1,272

Annual: 6,297

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	48	60	74	50	232
B. Failure to report to police	609	968	234	199	2,010
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	156	227	47	30	460
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	92	129	134	133	488
F. Ineligible crime	194	209	544	366	1,313
G. Ineligible application	72	429	265	230	996
Other	38	72	424	264	798

Denial explanation:

Qtr 1: Lack of preponderance of evidence that a qualifying crime had occurred

Qtr 2: Lack of preponderance of evidence that a qualifying crime occurred.

Qtr 3: Lack of preponderance of evidence that a qualifying crime had occurred.

Qtr 4: Residential Security

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017: Not applicable to my state's process

Q2: Jan-Mar 2018: Not applicable to my state's process

Q3: Apr-Jun 2018: Not applicable to my state's process

Q4: Jul-Sep 2018: Not applicable to my state's process

Annual: 0

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	17	\$ 0	NA	\$ 1,329	\$ 0	\$ 24,855	\$ 81	\$ 14,070	NA		\$ 0	\$ 0	\$ 40,336	0	0	0	0	9
Assault	4,192	\$ 1,986	NA	\$ 1,155,662	\$ 71,590	\$ 1,516,686	\$ 1,796,727	\$ 698,514	NA		\$ 4,345	\$ 43,405	\$ 5,288,915	3	2,307	13	1	9
Burglary																		
Child Physical Abuse/Neglect	965	\$ 0	NA	\$ 2,896	\$ 6,294	\$ 9,330	\$ 671,274	\$ 30,327	NA		\$ 401	\$ 2,442	\$ 722,965	0	326		0	0
Child Pornography	29	\$ 0	NA	\$ 0	\$ 0	\$ 127	\$ 18,431	\$ 0	NA		\$ 503	\$ 1,000	\$ 20,060	0	0		0	0
Child Sexual Abuse	1,042	\$ 1,000	NA	\$ 0	\$ 0	\$ 2,578	\$ 585,657	\$ 70,556	NA	NA	\$ 89	\$ 3,298	\$ 663,177	0	37		0	0
DUI/DWI	117	\$ 0	NA	\$ 162,940	\$ 119,653	\$ 137,328	\$ 20,563	\$ 4,000	NA		\$ 208	\$ 0	\$ 444,693	0	3	0	0	0
Fraud/Financial Crimes																		
Homicide	1,107	\$ 6,275	NA	\$ 371,141	\$ 2,417,577	\$ 151,658	\$ 300,139	\$ 37,457	NA		\$ 0	\$ 2,675	\$ 3,286,923	0	74	0	0	7
Human Trafficking	19	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 8,891	\$ 1,789	NA		\$ 0	\$ 0	\$ 10,680	0	0	0	0	0
Kidnapping	177	\$ 0	NA	\$ 56,316	\$ 0	\$ 3,653	\$ 78,535	\$ 16,214	NA		\$ 1,003	\$ 3,714	\$ 159,435	0	81	1	0	0
Other Vehicular Crimes	154	\$ 0	NA	\$ 105,699	\$ 182,683	\$ 178,732	\$ 17,588	\$ 8,906	NA		\$ 0	\$ 0	\$ 493,608	0	3	0	0	0
Robbery	450	\$ 0	NA	\$ 127,344	\$ 608	\$ 167,117	\$ 168,175	\$ 34,536	NA		\$ 3	\$ 9,476	\$ 507,260	0	11	0	0	0
Sexual Assault	855	\$ 0	NA	\$ 59,250	\$ 0	\$ 17,320	\$ 447,701	\$ 101,574	NA	NA	\$ 351	\$ 5,707	\$ 631,903	0	45	0	0	0
Stalking	46	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 15,103	\$ 12,604	NA		\$ 0	\$ 5,125	\$ 32,832	0	27	0	0	0
Terrorism	3	\$ 0	NA	\$ 17,036	\$ 0	\$ 0	\$ 1,011	\$ 0	NA		\$ 0	\$ 0	\$ 18,046	0	0	0	0	0
Total	9,173	\$ 9,261	NA	\$ 2,059,613	\$ 2,798,405	\$ 2,209,385	\$ 4,129,875	\$ 1,030,548	NA	NA	\$ 6,903	\$ 76,842	\$ 12,320,832	3	2,914	14	1	25

*** Other expense explanations**

Assault	Residential Security and Job Retraining
Child Physical Abuse/Neglect	Residential Security and Job Retraining
Child Pornography	Residential Security and Job Retraining
Child Sexual Abuse	Residential Security and Job Retraining
Homicide	Residential Security and Job Retraining
Kidnapping	Residential Security and Job Retraining
Robbery	Residential Security and Job Retraining
Sexual Assault	Residential Security and Job Retraining
Stalking	Residential Security and Job Retraining

You added "Other" crime types: Hate Crimes S25106.96, Intimidation of Witness and Victims S25825.49, Phone Call w/ Intent to Annoy S7636.00, Solicitation to Commit Felony/Murder S2300.00, Terrorist threats S327217.98, Undetermined Crime Codes S44273.60

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic Violence and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	7	\$ 0	NA	\$ 1,301	\$ 6,262	\$ 21,337	\$ 2,484	\$ 2,235	NA	NA	NA	\$ 0	\$ 33,619	0	0	0	0	1
Assault	4,535	\$ 2,653	NA	\$ 1,221,337	\$ 40,204	\$ 1,908,833	\$ 2,044,123	\$ 754,393	NA	NA	\$ 3,871	\$ 60,031	\$ 6,035,445	2	2,385	14	1	9
Burglary																		
Child Physical Abuse/Neglect	890	\$ 0	NA	\$ 4,969	\$ 6,436	\$ 26,045	\$ 630,959	\$ 28,668	NA	NA	\$ 5,404	\$ 2,444	\$ 704,923	0	262		0	0
Child Pornography	30	\$ 0	NA	\$ 0	\$ 0	\$ 4,617	\$ 18,986	\$ 0	NA	NA	\$ 0	\$ 0	\$ 23,603	0	0		0	0
Child Sexual Abuse	1,101	\$ 0	NA	\$ 1,107	\$ 0	\$ 16,544	\$ 690,086	\$ 63,601	NA	NA	\$ 0	\$ 3,027	\$ 774,365	0	19		1	0
DUI/DWI	137	\$ 0	NA	\$ 238,818	\$ 140,421	\$ 130,670	\$ 16,652	\$ 0	NA	NA	\$ 124	\$ 0	\$ 526,685	0	5	0	0	0
Fraud/Financial Crimes																		
Homicide	1,173	\$ 9,450	NA	\$ 445,628	\$ 2,546,506	\$ 35,261	\$ 296,238	\$ 55,073	NA	NA	\$ 0	\$ 4,207	\$ 3,392,363	0	70	0	1	7
Human Trafficking	24	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 10,235	\$ 13,990	NA	NA	NA	\$ 0	\$ 24,226	0	0	0	0	0
Kidnapping	170	\$ 0	NA	\$ 9,003	\$ 0	\$ 21,499	\$ 81,802	\$ 18,429	NA	NA	\$ 0	\$ 2,067	\$ 132,800	0	78	3	0	0
Other Vehicular Crimes	202	\$ 0	NA	\$ 284,452	\$ 204,192	\$ 273,383	\$ 23,422	\$ 16,238	NA	NA	\$ 0	\$ 3,003	\$ 804,690	0	4	0	0	0
Robbery	533	\$ 0	NA	\$ 156,869	\$ 0	\$ 279,383	\$ 205,709	\$ 45,221	NA	NA	\$ 382	\$ 14,720	\$ 702,285	0	18	1	0	0
Sexual Assault	869	\$ 0	NA	\$ 69,863	\$ 0	\$ 30,653	\$ 497,346	\$ 114,826	NA	NA	\$ 136	\$ 6,162	\$ 718,986	0	46	0	0	0
Stalking	38	\$ 0	NA	\$ 2,373	\$ 0	\$ 150	\$ 12,078	\$ 10,426	NA	NA	\$ 0	\$ 6,460	\$ 31,486	0	18	1	0	0
Terrorism	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 455	\$ 0	NA	NA	\$ 0	\$ 0	\$ 455	0	0	0	0	0
Total	9,710	\$ 12,103	NA	\$ 2,435,721	\$ 2,944,020	\$ 2,748,375	\$ 4,530,575	\$ 1,123,101	NA	NA	\$ 9,917	\$ 102,120	\$ 13,905,931	2	2,905	19	3	17

*** Other expense explanations**

Assault	RESIDENTIAL SECURITY
Child Physical Abuse/Neglect	RESIDENTIAL SECURITY
Child Sexual Abuse	RESIDENTIAL SECURITY
Homicide	RESIDENTIAL SECURITY
Kidnapping	RESIDENTIAL SECURITY
Other Vehicular Crimes	RESIDENTIAL SECURITY
Robbery	RESIDENTIAL SECURITY
Sexual Assault	RESIDENTIAL SECURITY
Stalking	RESIDENTIAL SECURITY

You added "Other" crime types: Hate Crimes-4-\$2787.80, Intimidation of Witness & Victims-38-\$37885.63, Phone Call w/Intent to Annoy-12-\$14331.56, Solicitation to Commit Felony/Murder-2-\$1607.50, Terrorism Threats-395-\$402942.13, Undetermined Crime Code-65-\$7124.68,

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	10	\$ 0	NA	\$ 2,265	\$ 0	\$ 3,496	\$ 5,285	\$ 725	NA	█	\$ 0	\$ 1,000	\$ 12,770	0	2	0	0	0
Assault	4,816	\$ 2,643	NA	\$ 1,303,889	\$ 37,905	\$ 1,718,658	\$ 2,035,903	\$ 793,884	NA	█	\$ 13,101	\$ 83,750	\$ 5,989,733	1	2,593	25	4	12
Burglary										█								
Child Physical Abuse/Neglect	912	\$ 0	NA	\$ 1,955	\$ 20,426	\$ 16,273	\$ 592,260	\$ 34,151	NA	█	\$ 1,368	\$ 4,882	\$ 671,314	0	250		0	0
Child Pornography	23	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 10,535	\$ 2,000	NA	█	\$ 0	\$ 0	\$ 12,535	0	0		0	0
Child Sexual Abuse	1,084	\$ 0	NA	\$ 0	\$ 0	\$ 1,378	\$ 570,987	\$ 90,667	NA	NA	\$ 928	\$ 4,044	\$ 668,004	0	22		0	0
DUI/DWI	149	\$ 0	NA	\$ 267,998	\$ 133,500	\$ 93,753	\$ 17,627	\$ 0	NA	█	\$ 3,551	\$ 880	\$ 517,308	0	3	0	0	0
Fraud/Financial Crimes										█								
Homicide	1,137	\$ 7,668	NA	\$ 543,556	\$ 2,627,695	\$ 14,822	\$ 273,077	\$ 36,446	NA	█	\$ 5,186	\$ 4,307	\$ 3,512,756	0	60	2	1	9
Human Trafficking	22	\$ 0	NA	\$ 0	\$ 0	\$ 444	\$ 10,310	\$ 7,383	NA	█	\$ 0	\$ 0	\$ 18,137	0	1	0	0	0
Kidnapping	165	\$ 0	NA	\$ 54,596	\$ 12,500	\$ 37,115	\$ 71,489	\$ 23,786	NA	█	\$ 74	\$ 196	\$ 199,756	0	76	1	0	0
Other Vehicular Crimes	196	\$ 0	NA	\$ 245,953	\$ 261,383	\$ 208,925	\$ 27,149	\$ 14,620	NA	█	\$ 213	\$ 0	\$ 758,243	0	1	1	0	0
Robbery	592	\$ 0	NA	\$ 107,399	\$ 0	\$ 293,494	\$ 193,412	\$ 82,292	NA	█	\$ 47	\$ 18,862	\$ 695,507	2	20	1	0	0
Sexual Assault	843	\$ 0	NA	\$ 92,319	\$ 0	\$ 45,522	\$ 428,715	\$ 89,519	NA	NA	\$ 2,024	\$ 8,475	\$ 666,574	0	44	0	0	0
Stalking	36	\$ 0	NA	\$ 4,884	\$ 0	\$ 0	\$ 8,867	\$ 20,800	NA	█	\$ 0	\$ 5,934	\$ 40,485	0	20	0	0	0
Terrorism	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 659	\$ 0	NA	█	\$ 0	\$ 0	\$ 659	0	0	0	0	0
Total	9,986	\$ 10,311	NA	\$ 2,624,813	\$ 3,093,409	\$ 2,433,878	\$ 4,246,275	\$ 1,196,273	NA	NA	\$ 26,492	\$ 132,330	\$ 13,763,782	3	3,092	30	5	21

*** Other expense explanations**

Arson	RESIDENTIAL SECURITY
Assault	RESIDENTIAL SECURITY
Child Physical Abuse/Neglect	RESIDENTIAL SECURITY
Child Sexual Abuse	RESIDENTIAL SECURITY
DUI/DWI	RESIDENTIAL SECURITY
Homicide	RESIDENTIAL SECURITY
Kidnapping	RESIDENTIAL SECURITY
Robbery	RESIDENTIAL SECURITY
Sexual Assault	RESIDENTIAL SECURITY
Stalking	RESIDENTIAL SECURITY

You added "Other" crime types: Hate Crimes \$9904.78, Intimidation of Witness & Victims \$2772.29, Phone Call w/intent to annoy \$6468.50, Terrorist Threats \$394797.04, Undetermined Crime Code \$144795.75

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	8	\$ 0	NA	\$ 3,122	\$ 0	\$ 3,209	\$ 3,321	\$ 2,000	NA		\$ 0	\$ 0	\$ 11,653	0	0	0	0	0
Assault	4,774	\$ 2,000	NA	\$ 1,503,289	\$ 62,392	\$ 2,307,849	\$ 1,893,812	\$ 826,783	NA		\$ 11,214	\$ 96,370	\$ 6,703,708	3	2,567	38	3	16
Burglary																		
Child Physical Abuse/Neglect	754	\$ 0	NA	\$ 4,135	\$ 10,937	\$ 41,439	\$ 450,382	\$ 16,019	NA		\$ 1,095	\$ 2,392	\$ 526,398	2	207		0	1
Child Pornography	17	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 9,889	\$ 0	NA		\$ 1,051	\$ 546	\$ 11,486	0	1		0	0
Child Sexual Abuse	986	\$ 0	NA	\$ 0	\$ 2,737	\$ 5,163	\$ 525,680	\$ 115,685	NA	NA	\$ 2,308	\$ 6,019	\$ 657,592	0	16		0	0
DUI/DWI	137	\$ 0	NA	\$ 277,826	\$ 74,723	\$ 125,343	\$ 26,686	\$ 0	NA		\$ 1,156	\$ 1,000	\$ 506,734	0	4	0	0	0
Fraud/Financial Crimes																		
Homicide	1,177	\$ 6,500	NA	\$ 565,052	\$ 2,848,997	\$ 54,414	\$ 265,720	\$ 65,346	NA		\$ 0	\$ 0	\$ 3,806,028	0	67	1	1	11
Human Trafficking	31	\$ 0	NA	\$ 0	\$ 7,171	\$ 1,090	\$ 10,314	\$ 13,091	NA		\$ 0	\$ 0	\$ 31,666	0	1	0	0	0
Kidnapping	143	\$ 1,000	NA	\$ 7,784	\$ 0	\$ 39,699	\$ 58,852	\$ 36,827	NA		\$ 123	\$ 6,081	\$ 150,366	0	64	1	0	0
Other Vehicular Crimes	179	\$ 0	NA	\$ 200,138	\$ 160,510	\$ 268,586	\$ 23,055	\$ 9,325	NA		\$ 423	\$ 839	\$ 662,876	0	1	0	0	0
Robbery	560	\$ 350	NA	\$ 173,177	\$ 2,850	\$ 295,102	\$ 180,086	\$ 80,731	NA		\$ 1,254	\$ 13,316	\$ 746,866	0	24	1	0	0
Sexual Assault	900	\$ 0	NA	\$ 60,443	\$ 0	\$ 54,652	\$ 437,241	\$ 113,181	NA	NA	\$ 4,088	\$ 11,682	\$ 681,286	1	55	0	0	0
Stalking	34	\$ 0	NA	\$ 0	\$ 0	\$ 431	\$ 15,260	\$ 20,503	NA		\$ 0	\$ 6,867	\$ 43,061	0	21	0	0	0
Terrorism	3	\$ 0	NA	\$ 0	\$ 0	\$ 6,764	\$ 352	\$ 0	NA		\$ 0	\$ 0	\$ 7,116	0	0	0	0	0
Total	9,703	\$ 9,850	NA	\$ 2,794,965	\$ 3,170,316	\$ 3,203,741	\$ 3,900,649	\$ 1,299,490	NA	NA	\$ 22,711	\$ 145,112	\$ 14,546,835	6	3,028	41	4	28

*** Other expense explanations**

Assault	RESIDENTIAL SECURITY
Child Physical Abuse/Neglect	RESIDENTIAL SECURITY
Child Pornography	RESIDENTIAL SECURITY
Child Sexual Abuse	RESIDENTIAL SECURITY
DUI/DWI	RESIDENTIAL SECURITY
Kidnapping	RESIDENTIAL SECURITY
Other Vehicular Crimes	RESIDENTIAL SECURITY
Robbery	RESIDENTIAL SECURITY
Sexual Assault	RESIDENTIAL SECURITY
Stalking	RESIDENTIAL SECURITY

You added "Other" crime types: Hate Crimes-\$13478.15, Intimidation of Witness & Victims-\$50215.63, Phone Call w/Intent to Annoy-\$8159.75, Solicitation to Commit Felony/Murder-\$783.00, Terrorist Threats-\$256647.14, Undetermined Crime Code-\$109387.19

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	42	\$ 0	NA	\$ 8,018	\$ 6,262	\$ 52,897	\$ 11,171	\$ 19,030	NA		\$ 0	\$ 1,000	\$ 98,378	0	2	0	0	10
Assault	18,317	\$ 9,282	NA	\$ 5,184,176	\$ 212,091	\$ 7,452,026	\$ 7,770,564	\$ 3,073,574	NA		\$ 32,531	\$ 283,556	\$ 24,017,800	9	9,852	90	9	46
Burglary																		
Child Physical Abuse/Neglect	3,521	\$ 0	NA	\$ 13,954	\$ 44,092	\$ 93,087	\$ 2,344,875	\$ 109,164	NA		\$ 8,268	\$ 12,161	\$ 2,625,601	2	1,045		0	1
Child Pornography	99	\$ 0	NA	\$ 0	\$ 0	\$ 4,744	\$ 57,841	\$ 2,000	NA		\$ 1,554	\$ 1,546	\$ 67,685	0	1		0	0
Child Sexual Abuse	4,213	\$ 1,000	NA	\$ 1,107	\$ 2,737	\$ 25,663	\$ 2,372,410	\$ 340,509	NA	NA	\$ 3,324	\$ 16,388	\$ 2,763,138	0	94		1	0
DUI/DWI	540	\$ 0	NA	\$ 947,582	\$ 468,297	\$ 487,093	\$ 81,528	\$ 4,000	NA		\$ 5,040	\$ 1,880	\$ 1,995,420	0	15	0	0	0
Fraud/Financial Crimes																		
Homicide	4,594	\$ 29,893	NA	\$ 1,925,376	\$ 10,440,775	\$ 256,155	\$ 1,135,173	\$ 194,323	NA		\$ 5,186	\$ 11,190	\$ 13,998,070	0	271	3	3	34
Human Trafficking	96	\$ 0	NA	\$ 0	\$ 7,171	\$ 1,534	\$ 39,750	\$ 36,253	NA		\$ 0	\$ 0	\$ 84,709	0	2	0	0	0
Kidnapping	655	\$ 1,000	NA	\$ 127,699	\$ 12,500	\$ 101,966	\$ 290,678	\$ 95,255	NA		\$ 1,200	\$ 12,058	\$ 642,357	0	299	6	0	0
Other Vehicular Crimes	731	\$ 0	NA	\$ 836,242	\$ 808,768	\$ 929,625	\$ 91,214	\$ 49,090	NA		\$ 636	\$ 3,841	\$ 2,719,417	0	9	1	0	0
Robbery	2,135	\$ 350	NA	\$ 564,789	\$ 3,458	\$ 1,035,096	\$ 747,383	\$ 242,781	NA		\$ 1,686	\$ 56,374	\$ 2,651,917	2	73	3	0	0
Sexual Assault	3,467	\$ 0	NA	\$ 281,875	\$ 0	\$ 148,146	\$ 1,811,004	\$ 419,100	NA	NA	\$ 6,598	\$ 32,025	\$ 2,698,748	1	190	0	0	0
Stalking	154	\$ 0	NA	\$ 7,257	\$ 0	\$ 581	\$ 51,307	\$ 64,333	NA		\$ 0	\$ 24,385	\$ 147,864	0	86	1	0	0
Terrorism	8	\$ 0	NA	\$ 17,036	\$ 0	\$ 6,764	\$ 2,476	\$ 0	NA		\$ 0	\$ 0	\$ 26,276	0	0	0	0	0
Total	38,572	\$ 41,525	NA	\$ 9,915,112	\$ 12,006,150	\$ 10,595,379	\$ 16,807,374	\$ 4,649,412	NA	NA	\$ 66,023	\$ 456,404	\$ 54,537,380	14	11,939	104	13	91

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The California Victim Compensation Board (CalVCB) had a 4% increase in the number of applications received for the reporting period. The increase was due in large part to an increase in the number of system-based advocates funded by VOCA for victim services.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 70

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The average processing days for this reporting period increased from last year for three reasons: the four percent increase in the number of applications received; the more than 3,100 applications received in relation to the October 1, 2017 attack in Las Vegas at the Route 91 Harvest Festival; and the March 2017 update of CalVCB's claims management database (Cares). The March, 2017, update to Cares improved a number of business processes, including data reporting. However, the changes in the system caused a temporary increase in processing time as staff got used to the new system. Adjustments were made to Cares over the summer of 2017, which improved processing time. Starting in December 2017, CalVCB embarked on a coordinated effort to reduce the average processing time. The efforts led to significant improvement and the last quarter of the fiscal year 2017-2018 showed a decrease in average processing time to just 52 days. The average processing time is calculated from the day the application is received by mail, fax, or email to the day the eligibility recommendation is made. Upon receipt applications are scanned into CalVCB's claims management system. Application intake staff performs data entry, verifies all pertinent fields of the application are complete and that some form of crime documentation has been received. If pertinent fields are incomplete, or if required documentation is missing, staff calls and writes the applicant to request additional information. Lastly, eligibility determination staff reviews crime reports or other documentation to ensure there is a qualifying crime and makes allow or deny recommendations accordingly.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
None.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
CalVCB works closely with advocates from the FBI Victim Assistance Program and other federal agencies to help them assist victims of federal crimes. CalVCB also works with the International Terrorism Victim Expense Reimbursement Program (ITVERP). One CalVCB staff member has been designated as the single point of contact for ITVERP and regularly communicates with the program when California citizens are victims of terrorism outside the United States. Additionally, during this reporting period CalVCB worked closely with the FBI Victim Assistance Program in the identification and assistance of the victims of the attack at the Route 91 Harvest Festival in Las Vegas on October 1, 2017. CalVCB staff travelled to Las Vegas to assist the Nevada compensation program and met with the FBI advocates to assess the needs of the victims and determine the best options for assisting them.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
During the reporting period, CalVCB developed and implemented a portal that enables staff to upload documents directly into the claims management database (Cares). Previously, staff had to prepare hard copy documents to scan into Cares requiring approximately five steps prior to the document's availability in Cares. This portal streamlined the process and made documents immediately available. It resulted in a 40% reduction in work for the document receiving staff, allowing them to help with other work to assist victims. CalVCB developed an online portal for providers. Providers can create an account with CalVCB that allows them to view the status of their bills, status of an application, and upload documents. The system went live on October 1, 2018 to 50 providers and will be available to all active providers over the next few months. It is anticipated that the volume of calls and inquires made to CalVCB's customer service will significantly reduce and providers will experience improved customer service by having 24-hour access to information. CalVCB is currently developing a comprehensive online system for the applicants to submit applications, upload documents, and view the statuses of applications and bills. The online application will be accessible through desktop computers and mobile devices. Law enforcement users will be able to upload crime reports and supporting documentation. These capabilities will improve communication between CalVCB and its stakeholders and improve the process of victim compensation. The development of an online system will increase access, decrease processing times, facilitate the receipt of crime documents, and facilitate communication between CalVCB and whom it serves. The capability to submit applications online is expected to be implemented by spring 2019.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

The VOCA Administrative funds were used to partially fund three contracts with local processing offices. These offices process approximately 26% of all applications and bills. These offices are primarily based in District Attorney's offices throughout the state and are instrumental in helping CalVCB meet the needs of victims given the large geography and population of California.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

In July 2018, CalVCB revised policy to accept applications received after the three-year filing period if good cause was met. Previously, CalVCB only accepted applications after the filing period when either the victim or derivative victim incurred emotional harm or a pecuniary loss while testifying during the prosecution, or in the punishment of the person accused or convicted of the crime; or when the person convicted of the crime was scheduled for a parole hearing or released from incarceration. As a result of a court decision, CalVCB revised its policy to consider other factors, including but not limited to: the physical, emotional, psychological or developmental condition of the victim; interpersonal crimes with unique dynamics; and trauma that may result in delayed disclosure. This is more aligned with a trauma-informed approach and application of the statute. The impact of this change has not been fully realized since this change came into effect late in the reporting period. Any impacts will be reported in fiscal year 2018-2019. Along this same line, a statute was passed on July 1, 2018 that allows CalVCB to accept applications for victims of Joseph DeAngelo, the Golden State Killer, who had crimes spanning several years and counties. The crimes date back to 1974 occurring in at least six California counties. Mr. DeAngelo was apprehended on April 24, 2018. Since the crimes occurred more than three years ago, between 1974 and 1986, CalVCB would not have been able to accept the applications without this legislation. CalVCB has received 18 applications, and we will continue to work with stakeholders in the affected counties to solicit applications from the victims and their families. CalVCB initiated the translation of several letters and forms into 13 languages identified as threshold languages in California in fiscal year 2016-2017. After English, Spanish is the most commonly language spoken by Californians and is identified as the preferred language by 19% of CalVCB applicants. To better serve these applicants, CalVCB automated the initial application acknowledgment and eligibility letters to be generated in Spanish by Cares. This ensures that Spanish-speaking applicants will receive important claim information in their preferred language with minimal effort on the part of processing staff. All the other translated letters are available to staff for use, but are not automated. CalVCB will continue to automate additional letters in additional languages over the coming year.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

CalVCB is engaged with the State VOCA Victim Assistance Coordinator, the Governor's Office of Emergency Services (Cal OES), to develop a strategic plan. Starting in April 2018, leadership from Cal OES and CalVCB began meeting approximately twice a month to develop a strategic plan for victim services in the State of California. The plan will be finalized in late 2018 and discussed fully in the next reporting period. Additionally, the California Budget Act of 2018 directed Cal OES and CalVCB to develop options and a recommendation for combining the state's crime victim service programs under one organization, with the primary focus on how best to serve crime victims. The report is due to the Department of Finance and the Governor's Office on October 31, 2018, for consideration in the 2019 20 Governor's Budget.

10. **Please explain any public outreach efforts to improve awareness of your program.**

During the state fiscal year 2017-2018 CalVCB distributed over 200,000 pieces of material to stakeholders. Stakeholders statewide requested publications to distribute to their clients. The one-page fact sheet in English and Spanish was the most frequently distributed publication. This publication provides information about how to access CalVCB, eligibility, and benefits. CalVCB staff participated in or made presentations at more than 30 conferences or public events throughout the course of the state fiscal year, including the 32nd Annual San Diego International Conference on Child and Family Maltreatment, the International Violence and Abuse Treatment Conference, the National VOCA Conference, the California Youth Empowerment Conference, California District Attorneys' Association meetings, and regional Mexican consulate outreach events. CalVCB also provides training to criminal justice system-based and community-based victim advocate. 2,819 participants received such training, either in-person or via monthly webinars during this reporting period. Additionally, each new advocate is required to complete the CalVCB e-learning course for victim advocates. Webinars are held each month focusing on a different topic, such as relocation or funeral benefits. CalVCB facilitates informational webinars for mental health providers twice a month. The forums topics rotate between billing procedures and CalVCB documentation. During this reporting period there were 317 participants in the forums. It is an effective method to provide continual training and to answer mental health providers' questions about victim compensation. CalVCB completed several online outreach efforts during the reporting period to increase awareness of CalVCB, including social media such as Facebook, Twitter and You-Tube. From January through April, 2018, CalVCB conducted an online advertising campaign which garnered 350,000 views.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

None.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The recent increases in VOCA funding for victim assistance have positively impacted victim services in California, as more victims and survivors are receiving services. More victim advocates and victim service programs are available. A corresponding increase in funding for compensation programs may be needed to accommodate additional applicants whose needs are identified as a result in the increase in victim advocates.