

**Office for Victims of Crime**  
**Victim Compensation Formula Grant Program**  
**Annual Performance Measures Report**  
**October 01, 2017 - September 30, 2018**

**GRANTEE INFORMATION**

ORGANIZATION NAME: Connecticut Judicial Branch

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**POPULATION DEMOGRAPHICS**

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2017:   
 Q2: Jan-Mar 2018:   
 Q3: Apr-Jun 2018:   
 Q4: Jul-Sep 2018:   
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2017:   
 Q2: Jan-Mar 2018:   
 Q3: Apr-Jun 2018:   
 Q4: Jul-Sep 2018:   
 Annual:

3. Victim Demographics

Population	Number of Victims				
<b>A. RACE/ETHNICITY</b>	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	1	1	0	1	3
Asian	3	7	9	10	29
Black or African American	63	47	69	58	237
Hispanic or Latino	67	86	113	93	359
Native Hawaiian or Other Pacific Islander	1	0	0	0	1
White Non-Latino or Caucasian	97	143	120	110	470
Some Other Race	7	5	4	10	26
Multiple Races	1	0	2	2	5
Not Reported	53	92	146	99	390
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	293	381	463	383	1520
<b>B. GENDER</b>					
Male	121	121	144	103	489
Female	172	254	311	276	1013
Not Reported	0	6	8	4	18
Not Tracked	0	0	0	0	0
Gender Total	293	381	463	383	1520
<b>C. AGE</b>					
Age 0- 12	40	75	106	70	291
Age 13- 17	33	53	65	45	196
Age 18- 24	40	62	56	50	208
Age 25- 59	169	176	214	206	765
Age 60 and Older	11	14	20	9	54
Not Reported	0	1	2	3	6
Not Tracked	0	0	0	0	0
Age Total	293	381	463	383	1520

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2017:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2018:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2018:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2018:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2017:

Q2: Jan-Mar 2018:

Q3: Apr-Jun 2018:

Q4: Jul-Sep 2018:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	3	8	9	9	29
B. Failure to report to police	1	3	0	1	5
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	4	6	10	5	25
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	8	12	13	8	41
F. Ineligible crime	9	12	13	9	43
G. Ineligible application	7	7	15	15	44
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2017: Not applicable to my state's process

Q2: Jan-Mar 2018: Not applicable to my state's process

Q3: Apr-Jun 2018: Not applicable to my state's process

Q4: Jul-Sep 2018: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 2,528	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 2,528	NA	0	0	0	NA
Assault	110	\$ 10	\$ 0	\$ 90,600	\$ 0	\$ 176,086	\$ 18,333	NA	\$ 0		\$ 0	\$ 0	\$ 285,029	0	43	3	0	0
Burglary																		
Child Physical Abuse/Neglect	7	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,985	NA	\$ 0		\$ 0	\$ 0	\$ 1,985	0	7		0	NA
Child Pornography																		
Child Sexual Abuse	57	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,124	\$ 29,597	NA	\$ 0	NA	\$ 0	\$ 0	\$ 40,721	0	6		0	NA
DUI/DWI	2	\$ 0	\$ 0	\$ 5,785	\$ 0	\$ 0	\$ 1,015	NA	\$ 0		\$ 0	\$ 0	\$ 6,800	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	68	\$ 0	\$ 0	\$ 82,729	\$ 105,514	\$ 0	\$ 4,870	NA	\$ 0		\$ 11,817	\$ 0	\$ 204,930	0	11	0	0	3
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes																		
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 915	\$ 1,369	NA	\$ 0		\$ 0	\$ 0	\$ 2,283	NA	0	0	0	NA
Sexual Assault	37	\$ 0	\$ 0	\$ 3,189	\$ 0	\$ 8,123	\$ 37,683	NA	\$ 0	NA	\$ 0	\$ 0	\$ 48,995	NA	11	0	0	NA
Stalking																		
Terrorism																		
<b>Total</b>	<b>283</b>	<b>\$ 10</b>	<b>\$ 0</b>	<b>\$ 184,831</b>	<b>\$ 105,514</b>	<b>\$ 196,247</b>	<b>\$ 94,852</b>	<b>NA</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 11,817</b>	<b>\$ 0</b>	<b>\$ 593,271</b>	<b>0</b>	<b>78</b>	<b>3</b>	<b>0</b>	<b>3</b>

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	89	\$ 1,000	\$ 0	\$ 97,756	\$ 0	\$ 98,415	\$ 15,337	NA	\$ 0		\$ 0	\$ 0	\$ 212,508	0	39	1	2	0
Burglary																		
Child Physical Abuse/Neglect	9	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,937	NA	\$ 0		\$ 0	\$ 0	\$ 2,937	0	6		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 124	NA	\$ 0		\$ 0	\$ 0	\$ 124	NA	0		0	NA
Child Sexual Abuse	41	\$ 0	\$ 0	\$ 1,330	\$ 0	\$ 6,370	\$ 23,049	NA	\$ 0	NA	\$ 0	\$ 0	\$ 30,750	0	4		0	NA
DUI/DWI	2	\$ 0	\$ 0	\$ 2,086	\$ 0	\$ 7,127	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 9,213	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	92	\$ 0	\$ 0	\$ 419,750	\$ 85,902	\$ 0	\$ 7,271	NA	\$ 0		\$ 4,441	\$ 0	\$ 517,364	0	13	0	0	1
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 212	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 212	NA	0	0	0	NA
Robbery	1	\$ 0	\$ 0	\$ 2,334	\$ 0	\$ 5,278	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 7,611	NA	0	0	0	NA
Sexual Assault	35	\$ 0	\$ 0	\$ 8,896	\$ 0	\$ 1,651	\$ 19,334	NA	\$ 91	NA	\$ 0	\$ 0	\$ 29,972	NA	8	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 925	NA	\$ 0		\$ 0	\$ 0	\$ 925	0	1	0	0	NA
Terrorism																		
<b>Total</b>	<b>272</b>	<b>\$ 1,000</b>	<b>\$ 0</b>	<b>\$ 532,152</b>	<b>\$ 85,902</b>	<b>\$ 119,053</b>	<b>\$ 68,977</b>	<b>NA</b>	<b>\$ 91</b>	<b>NA</b>	<b>\$ 4,441</b>	<b>\$ 0</b>	<b>\$ 811,617</b>	<b>0</b>	<b>71</b>	<b>1</b>	<b>2</b>	<b>1</b>

You added "Other" crime types: Child Witness to Domestic Violence - 2 paid \$2,555.19 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	86	\$ 427	\$ 0	\$ 59,997	\$ 0	\$ 92,345	\$ 13,215	NA	\$ 0		\$ 120	\$ 0	\$ 166,105	0	66	0	0	0
Burglary																		
Child Physical Abuse/Neglect	11	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,331	\$ 5,989	NA	\$ 0		\$ 0	\$ 0	\$ 7,319	0	9		0	NA
Child Pornography																		
Child Sexual Abuse	52	\$ 128	\$ 0	\$ 4,867	\$ 0	\$ 7,101	\$ 36,967	NA	\$ 0	NA	\$ 142	\$ 0	\$ 49,205	0	8		0	NA
DUI/DWI	3	\$ 0	\$ 0	\$ 4,393	\$ 0	\$ 302	\$ 156	NA	\$ 0		\$ 0	\$ 0	\$ 4,851	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	56	\$ 0	\$ 0	\$ 83,626	\$ 51,539	\$ 347	\$ 4,041	NA	\$ 0		\$ 4,488	\$ 0	\$ 144,041	0	12	0	0	2
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 26,018	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 26,018	NA	0	0	0	NA
Robbery	2	\$ 0	\$ 0	\$ 4,233	\$ 0	\$ 5,009	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 9,242	NA	0	0	0	NA
Sexual Assault	37	\$ 0	\$ 0	\$ 14,716	\$ 0	\$ 9,701	\$ 24,248	NA	\$ 0	NA	\$ 0	\$ 0	\$ 48,665	NA	10	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,200	NA	\$ 0		\$ 0	\$ 0	\$ 1,200	0	1	0	0	NA
Terrorism																		
<b>Total</b>	<b>251</b>	<b>\$ 555</b>	<b>\$ 0</b>	<b>\$ 171,832</b>	<b>\$ 51,539</b>	<b>\$ 142,153</b>	<b>\$ 85,818</b>	<b>NA</b>	<b>\$ 0</b>	<b>NA</b>	<b>\$ 4,750</b>	<b>\$ 0</b>	<b>\$ 456,647</b>	<b>0</b>	<b>106</b>	<b>0</b>	<b>0</b>	<b>2</b>

You added "Other" crime types: Child Witness to Domestic Violence - 1 paid \$417.75 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	112	\$ 642	\$ 0	\$ 36,807	\$ 0	\$ 123,113	\$ 19,943	NA	\$ 50		\$ 166	\$ 0	\$ 180,721	0	102	2	0	0
Burglary																		
Child Physical Abuse/Neglect	14	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,309	\$ 22,814	NA	\$ 0		\$ 0	\$ 0	\$ 24,123	0	12		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,925	NA	\$ 0		\$ 0	\$ 0	\$ 1,925	0	0		0	NA
Child Sexual Abuse	63	\$ 0	\$ 0	\$ 399	\$ 0	\$ 10,316	\$ 54,663	NA	\$ 0	NA	\$ 54	\$ 0	\$ 65,432	0	9		0	NA
DUI/DWI	2	\$ 0	\$ 0	\$ 5,164	\$ 0	\$ 4,250	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 9,414	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	84	\$ 0	\$ 0	\$ 205,477	\$ 91,764	\$ 448	\$ 18,917	NA	\$ 0		\$ 6,362	\$ 0	\$ 322,967	0	17	0	0	7
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,243	NA	\$ 0		\$ 0	\$ 0	\$ 1,243	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 25,583	\$ 0	\$ 0	\$ 200	NA	\$ 0		\$ 0	\$ 0	\$ 25,783	NA	1	0	0	NA
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 540	NA	\$ 0		\$ 0	\$ 0	\$ 540	NA	0	0	0	NA
Sexual Assault	44	\$ 109	\$ 0	\$ 1,014	\$ 0	\$ 3,147	\$ 18,041	NA	\$ 0	NA	\$ 133	\$ 0	\$ 22,445	NA	15	0	0	NA
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,025	NA	\$ 0		\$ 0	\$ 0	\$ 2,025	0	2	0	0	NA
Terrorism																		
<b>Total</b>	<b>327</b>	<b>\$ 751</b>	<b>\$ 0</b>	<b>\$ 274,443</b>	<b>\$ 91,764</b>	<b>\$ 142,584</b>	<b>\$ 140,312</b>	<b>NA</b>	<b>\$ 50</b>	<b>NA</b>	<b>\$ 6,715</b>	<b>\$ 0</b>	<b>\$ 656,619</b>	<b>0</b>	<b>158</b>	<b>2</b>	<b>0</b>	<b>7</b>

You added "Other" crime types: Child Witness to Domestic Violence - 1 paid claim for \$147 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2017 - September 30, 2018

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$ 0	\$ 2,528	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 2,528	NA	0	0	0	NA
Assault	397	\$ 2,080	\$ 0	\$ 285,161	\$ 0	\$ 489,959	\$ 66,828	NA	\$ 50		\$ 286	\$ 0	\$ 844,363	0	250	6	2	0
Burglary																		
Child Physical Abuse/Neglect	41	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,640	\$ 33,725	NA	\$ 0		\$ 0	\$ 0	\$ 36,365	0	34		0	NA
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,049	NA	\$ 0		\$ 0	\$ 0	\$ 2,049	0	0		0	NA
Child Sexual Abuse	213	\$ 128	\$ 0	\$ 6,596	\$ 0	\$ 34,912	\$ 144,277	NA	\$ 0	NA	\$ 196	\$ 0	\$ 186,109	0	27		0	NA
DUI/DWI	9	\$ 0	\$ 0	\$ 17,428	\$ 0	\$ 11,679	\$ 1,172	NA	\$ 0		\$ 0	\$ 0	\$ 30,279	NA	0	NA	NA	NA
Fraud/Financial Crimes																		
Homicide	300	\$ 0	\$ 0	\$ 791,581	\$ 334,720	\$ 795	\$ 35,098	NA	\$ 0		\$ 27,108	\$ 0	\$ 1,189,302	0	53	0	0	13
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,243	NA	\$ 0		\$ 0	\$ 0	\$ 1,243	0	0	0	0	NA
Kidnapping																		
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 25,583	\$ 0	\$ 26,230	\$ 200	NA	\$ 0		\$ 0	\$ 0	\$ 52,012	NA	1	0	0	NA
Robbery	5	\$ 0	\$ 0	\$ 6,567	\$ 0	\$ 11,201	\$ 1,909	NA	\$ 0		\$ 0	\$ 0	\$ 19,676	NA	0	0	0	NA
Sexual Assault	153	\$ 109	\$ 0	\$ 27,816	\$ 0	\$ 22,622	\$ 99,306	NA	\$ 91	NA	\$ 133	\$ 0	\$ 150,077	NA	44	0	0	NA
Stalking	4	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,150	NA	\$ 0		\$ 0	\$ 0	\$ 4,150	0	4	0	0	NA
Terrorism																		
<b>Total</b>	<b>1,133</b>	<b>\$ 2,316</b>	<b>\$ 0</b>	<b>\$ 1,163,259</b>	<b>\$ 334,720</b>	<b>\$ 600,037</b>	<b>\$ 389,958</b>	<b>NA</b>	<b>\$ 141</b>	<b>NA</b>	<b>\$ 27,724</b>	<b>\$ 0</b>	<b>\$ 2,518,154</b>	<b>0</b>	<b>413</b>	<b>6</b>	<b>2</b>	<b>13</b>

## NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The State of Connecticut Office of Victim Services (OVS) Victim Compensation Program experienced a 68% increase in the number of new applications received during FFY 2018 as compared to FFY 2017. This represents an increase of 757 additional applications received over the prior year. The increase is due, in part, to changes in the governing statutes that expanded eligibility for the program, and also to the increased training efforts to victim service providers about the changes and the OVS compensation program in general. The changes to the statute will be discussed in later sections of this report.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 108

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The claims examiners develop each claim received by requesting information from the claimant or representing attorney, law enforcement agencies, employers, and service providers to ensure that eligibility for victim compensation is met. The claims examiner will follow-up on each file to review if OVS received the requested information. If the requested information has not been received, the claims examiner will continue requesting the information. If there is no response after the fourth and final request, the claims examiner will seek the information from the claimant or representing attorney. Once all the needed information is received, the claims examiner recommends a determination on the compensability of the claim. The recommendations are: Approved with Pay (met eligibility and there are compensable expenses), Approved without Pay (met eligibility but there are no compensable expenses at this time) or Non-Compensable (claim is not eligible). For recommendations of Approved with Pay, the claims examiner also recommends the amount of compensation to be awarded for the expenses and losses that were submitted by the claimant. A claims supervisor, victim services supervisor, or OVS's Judicial Legal Council reviews the eligibility recommendation, expenses, and losses to ensure that relevant policies and statutes were followed. If additional information is needed, the file will be returned to the claims examiner. If the claim has all the needed information, a written decision is forwarded to the claimant or representing attorney. The claims supervisor or victim services supervisor reviews all claims for potential recovery opportunities. Claimants awarded compensation who may receive future civil settlements will receive a letter indicating the amount owed to satisfy OVS's recovery rights. If there is a pending criminal case, the claims supervisor or victim services supervisor will sign up for notification through the CT SAVIN program to receive criminal case notifications. Once the case is disposed, and if probation is ordered, OVS will review the case to determine if restitution is a condition of probation. If restitution is a condition of probation, and OVS did make a payment, OVS will contact the probation officer requesting that if any restitution is paid, an account will be created for OVS to receive any restitution payments.

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 1,125

B. Number of victim satisfaction surveys completed during the reporting period. 167

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 137

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

During the report period, there were a number of legislative changes to the OVS Crime Victim Compensation Program statutes that became effective for applications received on, or after October 1, 2017. Because of these changes, OVS experienced a 68% increase in the number of applications for victims compensation that were received compared to previous years. These changes had a positive impact on the program by expanding eligibility victims of emotional injury and also to additional categories of relatives of crime victims. An additional claims examiner has been added to the OVS Compensation unit to help with the increased case load.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

OVS assists victims of federal crime if they meet our eligibility criteria. OVS works closely with the Connecticut FBI Victim Specialist and the U.S. Department of Justice Victim-Witness Coordinator to coordinate benefits and to obtain crime information for victims of federal crimes.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

One of the legislative changes made to the statute for the OVS Crime Victim Compensation Program that became effective for applications received after October 1, 2017, is that domestic violence victims do not have to report the criminal incident to the police to be eligible for victim compensation. OVS may assist victim of domestic violence, if they did not report the incident to the police, but did disclose the incident to a certified domestic violence counselor or a certified sexual assault counselor or when a restraining order or civil protection order is granted by the Superior Court after a hearing.



7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Administrative funds were used to send compensation program administrators to the 2018 national and regional training conferences for VOCA Administrators. The conferences provided opportunities for networking, information sharing, and the ability to learn new practices and ideas in the area of compensation claims processing.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

During the report period, OVS made a number of legislative changes to the statutes for the OVS Crime Victim Compensation Program. Below is a list of some of the significant statute changes that became effective for applications received on, or after, October 1, 2017: •Emotional Injury Added--OVS can consider up to \$5,000 for medical, dental, counseling, and prescription expense. •Aunt, uncle, niece, and nephew were added to definition of relative--OVS has expanded the categories of relatives that we can assist with compensation. •Attorneys representing victims on OVS claims are required to pay the providers listed on the OVS Determination Decision after attorney fees are deducted. This ensures payments are being made to the correct parties. •OVS may waive the requirement of submitting expenses to health insurance for sexual assault, domestic violence or child abuse victims who believe the release of treatment information to the primary insurance holder would cause undo harm to the victim or claimant. If the insured is either the offender, or a family member that does not know about the criminal incident, OVS may waive the requirement to submit bills to the health insurance provider. •Health care providers must suspend collection once they receive notification from OVS of a patient's pending claim. A bill cannot be sent to collection or has to be suspended from collection until OVS makes a decision regarding the claim. •For crimes that occur outside of the United States, OVS may consider a claim eligible if the victim was a Connecticut resident at the time of the incident, the incident is considered a crime in Connecticut, and the country does not have a compensation program that the victim would be eligible for. Prior to October 1, 2017, OVS could only consider incidents of international terrorism. •OVS can consider expenses to attend court proceedings in personal injury claims. Prior to October, 2017, OVS could only consider court proceeding expenses for relatives in homicide cases.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

OVS Compensation staff work closely with OVS court-based Victim Services Advocates to obtain crime information, when necessary, and/or court proceedings dates, from the State's Attorney's office. OVS court-based Victim Services Advocates are also required to attend a yearly Compensation 101 Contractor Training so they work more effectively with crime victims to help them to access OVS benefits by assisting them with completing the OVS Compensation Application. OVS contacts law enforcement agencies yearly to confirm that we have their most updated contact information. We also send them a list of our current forms/publications to confirm they have our most recent information and ask them what forms/publications they need. OVS staff also teaches a four-hour program at Connecticut municipal and state police department training academies.

10. **Please explain any public outreach efforts to improve awareness of your program.**

OVS personnel staffed information tables at conferences, career fairs, and other public events throughout the year. Compensation information was provided at the information tables for distribution to attendees. An OVS staff person was at the table to explain the Compensation Program and answer any questions. Compensation information was provided to attendees at all OVS trainings and presentations. During hospital trainings conducted by the program manager for the OVS Sexual Assault Forensic Examiners Program, compensation brochures were distributed to hospital staff with their presentation materials and additional brochures and posters were left to be displayed in their respective emergency departments. Because of the many legislative changes that went into effect on October 1, 2017, all VOCA Victim Assistance-funded contractor staff were required to attend a training on the OVS Compensation Program. The trainings are normally required only for newly-hired staff. 35 additional trainings were delivered to the OVS contracted agencies as well to other victim service providers. The additional trainings resulted in an increase of almost 30% in the number of applications that received some type of assistance from the VOCA-Victim Assistance contracted programs. OVS ran public service announcements about the victim compensation program during the first and third quarter of the 2018 calendar year. The announcements aired in English and in Spanish on radio stations throughout Connecticut. In January 2018, OVS participated in a radio show that discussed OVS programs and services. OVS also distributed a payroll insert for State of Connecticut employees and retirees in conjunction with National Crime Victim Rights Week. The insert explained all OVS services including victim compensation. During the report period, a quarterly OVS Website review process was established and implemented to ensure that the information on OVS services, including victim compensation is current and links to other resources and Websites are working properly.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no additional outcome measures that have not already been reported in this submission.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.