

CITY OF  
ORLANDO

FAC

FAMILY  
ASSISTANCE  
CENTER

The City of Orlando, in partnership with federal, state, local and community agencies has opened the Family Assistance Center (FAC) to address the immediate needs and provide information, support and resources to those directly affected by the Pulse Tragedy.

Services will be available to family members of the deceased; those suffering physical and emotional injuries; club staff and patrons and others directly impacted by this tragedy.



#### LOCATION:

Camping World Stadium,  
formerly know as Orlando Citrus Bowl  
**1 Citrus Bowl Place, Orlando**

#### ENTRANCE

Main entrance: Corner of Rio Grande Avenue  
and Tampa Avenue

#### PARKING

Lot E

Entrance located at South Tampa Avenue  
between West Jackson Street and South Street.  
Disabled parking is available in Lot 10  
(Southeast corner of the stadium on Rio Grande Avenue)



#### HOURS OF OPERATION:

Wednesday, June 14, 10 a.m.- 8 p.m.

Thursday, June 15, 10 a.m.- 8 p.m.

Friday, June 16, 10 a.m.- 8 p.m.

Saturday, June 17, 8 a.m. - 2 p.m.

Sunday, June 18, 8 a.m. - 4 p.m.

Future hours of operation will determined.



## SERVICES AVAILABLE

AIR TRAVEL  
CHILD AND FAMILY SERVICES  
CONSULATE SERVICES  
COUNSELING/SPIRITUAL CARE  
CRIME VICTIM SERVICES  
DEATH BENEFITS  
FUNERAL SERVICES  
GROUND TRANSPORTATION  
HEALTH CARE ASSISTANCE  
IDENTIFICATION DOCUMENTS  
LANGUAGE TRANSLATION  
LEGAL AID  
LODGING  
MEDICAL EXAMINER  
SENIOR SERVICES

*“To the families and friends of the victims,  
your city is with you and will continue  
to be with you as you heal from this  
unimaginable tragedy.”*

*Orlando Mayor Buddy Dyer*

