Sample Agenda for Initial Training

**Good Samaritans Volunteer Basic Training**

[Any month and day, 200X]

7:30–8:00  Registration
8:00–8:20  Welcome, Overview, and Icebreaker
8:20–9:00  Crime and the Criminal Justice System
9:00–9:30  The Effective Good Samaritan
9:30–9:45  Break
9:45–10:00 What Do Victims Want and Need?
10:00–11:00 The Victim Experience
11:00–Noon Introducing the Basic Skills
Noon–12:45 Lunch
12:45–1:30 Active Listening and Empathy
1:30–2:00 Putting Skills to Work
2:00–2:15 Break
2:15–2:30 Serving Specific Populations
2:30–3:45 Skills Practice
3:45–4:00 Paperwork
4:00–4:30 Self-Care for the Volunteer: Compassion Fatigue and Stress Management
4:30–5:00 Questions and Wrap-Up