

Sample Focus Group and Individual Interview Questions

Victim Services Staff

1. What barriers have you seen for crime victims with disabilities in getting the assistance they need?
2. Does your agency track the number of persons with disabilities served, along with types of disabilities? **If yes**, how is this information used? **If no**, does your agency have the capacity to track this information?
3. What is your experience working with clients who have disabilities? **Possible prompt:** What has gone well? What has not gone so well? How can any barriers be removed?
4. From your experience, are there any unique barriers when linking clients with disabilities with resources and services outside of your agency? **Possible prompt:** How do you think those barriers could be resolved?
5. In what areas could your program use more support in working with persons with disabilities?
6. Does or can your agency record demographic data on persons with disabilities? Explain.
7. Can you think of ways that victim services agencies could better work with disability service providers and law enforcement agencies to coordinate services for crime victims who have disabilities? **Possible prompts:** What are some ways to ensure that community collaboration

would be successful? What community task forces or coalitions exist that could address some of the issues of victimization of persons with disabilities? Who would need to be involved?

8. What kind of information/assistance could you provide to disability service providers about working with people who have experienced domestic violence, sexual assault, or other crimes?
9. **Closing question:** Is there anything else you want us to know that we haven't talked about yet?